

CLEARING CACHE AND COOKIES

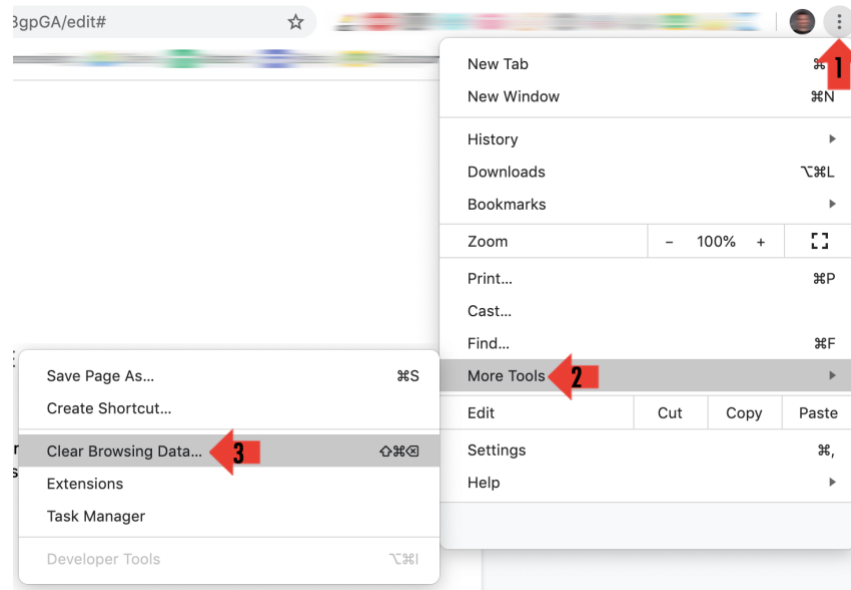
IN GOOGLE CHROME

ABOUT THIS TUTORIAL

Sometimes a web page or application within a browser is not loading/behaving correctly. Clearing the browser's cookies and cache can often fix the issue. Follow the steps below to clear the Chrome's cache and cookies.

TUTORIAL

1. Open **Chrome** and click on the 3 vertical dots in the upper right hand corner.
2. In the drop-down menu, choose **More Tools**.
3. In the secondary menu, choose **Clear Browsing Data...**



4. In the Clear Browsing Data menu, select **All time** as the time range, and make sure **Cookies and other site data** along with **Cached images and files** are both selected. Then choose **Clear data**.

